

AmCham China 4th All Member Standing Call on Vaccine and Travel

August 17, 2021

AmCham China would like to thank all our Chairman's Circle Members!



Agenda

- ❖ 9:00 am – 9:20 am **Opening**
Alan Beebe, President of AmCham China
Geoffrey Jackson, U.S.-China Aviation Cooperation Program (ACP)
- ❖ 9:20 am – 10:30 am **Presentations**
Helen Zhang, United Family Healthcare
Adh T. Stevens, U.S. Embassy Beijing
Only Jiang, United Airlines
Judy Liu, Delta Air Lines
- 10:30 am – 11:00 am **Q&A**

Objectives of Today's Call

- ❖ Share with members updates on AmCham China's focus areas for 2021
- ❖ Understand members' common vaccine/travel related concerns and needs
- ❖ Gain latest information and perspectives from industry experts
- ❖ Address questions raised from members on today's call

China's vaccine and travel situation is evolving rapidly, with many unknowns.
AmCham China's top priority is to gather and disseminate reliable information

Panel Presentation



Helen Zhang

*Director of
Pharmacy
United Family
Healthcare*



Adh T. Stevens

*Second Secretary
and Consul,
Economic Affairs
Section
U.S. Embassy Beijing*



Only Jiang

*China Marketing
Manager
United Airlines*



Judy Liu

*General Manager,
Corporate &
Partner Sales-
China
Delta Air Lines*

Vaccine

Travel

The Impact of Vaccines on International Travel between US and China



Existing Travel Restrictions for Non-Chinese Citizens from US to China

Visa Policy

- All visas issued before Mar 28, 2020, are suspended. To get new visa the PU invitation letter from provincial government is required.
- For the work, personal and reunion residence permit holders, pre-approvals are required before travel. Even they do not need visas. Preapproval can be applied through, health.sfconsulate@gmail.com



Existing Travel Restrictions for Non-Chinese Citizens from US to China

- **Test policy**
 - All passengers need to be tested in Chinese consulates assigned test institutes. The passengers must authorize the test results to be directly transmitted to consulates when they do the test.
 - The vaccinated passengers need to authorize the test institute to test N-protein antibody test from the test samples if their G-antibody are positive. (authorization form can be found in consulate website)
 - If the test result are not qualified for travel, you will not be allowed to travel to China in next 6 months. (this is not published online)
 - Passengers need to upload the test results to Chinese consulates to get health certificate codes (HDC).
 - Airlines need to verify the HDC before boarding the passengers.
- **Quarantine requirement**
 - 14 days in first arrival destinations
 - Some cities need more days of extra quarantine time.

Existing Travel Restrictions for Chinese Citizens from US to China

- **Test policy**
 - All passengers need to be tested in Chinese consulates assigned test institutes. Both PCR and Antibody test results must be negative.
 - The vaccinated passengers need to authorize the test institute to test N-protein antibody test from the test samples if their G-antibody are positive. (authorization form can be found in consulate website)
 - If the test result are not qualified for travel, you will not be allowed to travel to China in next 6 months. (this is not published online)
 - Passengers need to upload the test results to Chinese consulates to get a QR code.
 - Airlines need to verify the QR code before boarding the passengers.
- **Quarantine requirement**
 - 14 days in first arrival destinations
 - Some cities need more days of extra quarantine time.

Chinese Policy for Vaccinated Travelers

- Chinese Vaccines
 - Easier to get visa
 - *No PU letter required*
 - *Humanitarian reunion scope increased*
 - Tests and quarantine upon arrival are still needed
 - <http://www.china-embassy.org/eng/visas/zyxx/t1861379.htm>
- Other Vaccines
 - No benefit to travel to China
 - Reason-no credible vaccine certificate



Flight Schedule

Flight No.	From	To	Frequency	Departure time	Arrival time	Fleet
UA857	San Francisco	Shanghai	every Wed/Fri/Sat/Sun	10: 55 am	5: 25 pm (+ 1 day)	777-300ER
UA858	Shanghai	San Francisco	Every Mon/Thur/Sat/Sun	8: 10 pm	7: 10 pm	777-300ER

- Both round-trip flights need to stop over in Seoul for about 90 minutes for crew swap, and passengers do not need to disembark
- UA857 has 75% capacity limitation
- Once arrive in San Francisco, you can easily connect to 240 domestic destinations across America



All fights between China and the US are allowed to check in two pieces of luggage for free



What to expect when you fly

Throughout your journey, we're putting safety and cleanliness at the forefront of your travel experience through our United CleanPlusSM program and by teaming up with Clorox. We're also working closely with the experts at Cleveland Clinic to advise us on enhancing safety measures.



instant notification
before departure



add airport anti-
epidemic measures



create a safe and
clean space during
boarding



Implement cabin
epidemic prevention
operations



360° disinfecting of
the aircraft



Change/refund policy



Refund



- Full refund for change to original arrival or departure time of **2 hours** or more

Waive of change fee



- Ticketing date – Mar 3, 2020 to Sept 30, 2021

- Economy Class
- Economy Plus®
- United Premium PlusSM
- United Business®



Contact us at
website : united.com

China Call Center : 400-883-4288

Official UA WeChat account



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Vaccine

Travel

FLYING FROM THE U.S. TO CHINA ON DELTA

● IMPORTANT INFORMATION TO KNOW BEFORE DEPARTING

TRAVELER ELIGIBILITY:

International arrivals are prohibited for all **EXCEPT**:

- Chinese citizens
- Foreign nationals with a valid visa issued outside of China as of March 28, 2020
- Foreign nationals with a permanent residence permit
- Foreign nationals with a residence permit with the purpose of 'work', 'personal matters', or 'reunion'
- Diplomatic, service, courtesy, or C visas
- Those approved for economic, trade, scientific, technological, or humanitarian reasons

PRE-DEPARTURE TESTING:

Required Tests

- Negative Nucleic Acid rt-PCR **AND** IgM serum Antibody tests are both required.
 - The nucleic acid rt-PCR test result must include the sampling method as well as the testing method (either NAAT or rt-PCR).
 - IgM serum antibody test must be performed via venous blood sampling and the test results need to specify the sampling method as well as testing method.

Testing Locations

- Tests must be scheduled in or near the city of the international flight departure (Seattle or Detroit) and must be tested at a laboratory approved by the Chinese Embassy and Consulate. The approved test sites can be found here for [Detroit](#) and [Seattle](#).*

Testing Timeline

- Both tests **MUST** be taken within 48 hours of the departing flight to China. This means that travelers may need to book lodging accommodations while waiting for test results.

* Illinois testing locations also valid for the DTW flight. Only the Seattle location is valid for the SEA flight.

FLYING FROM THE U.S. TO CHINA ON DELTA

● IMPORTANT INFORMATION TO KNOW BEFORE DEPARTING

TESTING VERIFICATION:

Tests must be verified with the Chinese Embassy/Consulate prior to boarding the flight to China:

- **Chinese citizen passengers** must upload both PCR and IgM test results to the **WeChat Health Code app** in order to receive a green health code with the “HS” mark required for boarding.
- **Foreign passengers** must upload negative results of the nucleic acid and IgM anti-body tests using the [China Health Declaration Form website](#) (via computer or smartphone). Officials will examine and verify the above information and send back a QR code with the “HDC” mark for foreign passengers.
- The QR codes will need to be presented prior to boarding in Seattle and Detroit.

ARRIVAL INTO CHINA:

- All travelers who enter China are **subject to additional testing or health screenings as well as a mandatory 14-day quarantine**.
- All international arrivals should be prepared to complete quarantine at a government-selected facility or hotel at their own expense, with no control over the amenities, even if they maintain a residence in China.
- Cities and provinces within China may also require quarantine for domestic travelers, regardless of nationality

SUPPORT:

For more information or support travelers can:

- Visit the [Travel Requirements page on delta.com](#) to view the latest entry requirements.
- Contact **Delta Reservations** to change flights to accommodate the new testing requirements. Travel agencies can contact **Global Sales Support**.
- Reach out to their local **Chinese Embassy/Consulate** or visit their respective websites.



RETURNING TO THE U.S.

- Guidance to support your travelers returning to the U.S. From international business travel.



Following orders from the Centers for Disease Control (CDC), Delta requires COVID-19 testing prior to traveling to the U.S.

All travelers over the age of two entering or transiting through the U.S. from any location outside of the U.S. must obtain a negative test result from a viral test taken within three days of departure.

To ensure your travelers are prepared for their journey, review these five steps:



Step 1

Arrive at International Airport

Eligible travelers will need to arrive at the airport with a physical or electronic copy of their negative COVID-19 test results.



Step 2

Check In

Upon arrival to the airport, travelers will check in with a Delta agent and present proof of negative COVID-19 test results.



Step 3

Proceed to the Gate

At the gate, travelers will sign CDC attestation form confirming that they have the required negative test results.*



Step 4

Board the Plane

Upon boarding, airport customer service agents will collect signed attestation forms and verify negative COVID-19 test results.



Step 5

Arrive at U.S. Airport

During reentry to the U.S., travelers may be required to show negative COVID-19 test results to CDC officials.

Approved COVID-19 tests include molecular tests, nucleic acid amplification tests (NAAT), RT-PCR tests, LAMP tests, TMA tests and antigen tests. Antibody tests are not accepted. Anyone who does not provide a negative result or meet the specific exemption criteria (such as recovery from COVID-19 within 90 days of departure, verified by a letter from a healthcare provider or public health official that states they are cleared to travel) will be denied boarding.

*Travelers can also [print and sign the form](#) at home and bring it with them.

PLAN AND TRAVEL WITH CERTAINTY.

- Navigate ever-changing travel requirements with Delta Air Lines' interactive map.

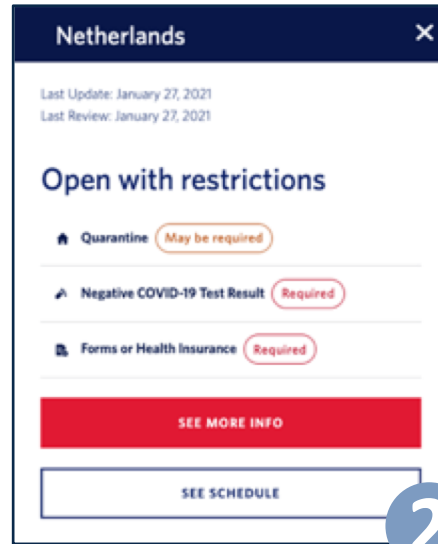
Get an at-a-glance look at where Delta is flying and what to expect with the interactive travel requirements map powered by Smartvel. This digital experience is available on the Fly Delta app and delta.com, so your travelers can stay ahead of updates and prepare with confidence. This new tool is just one of the ways we're using technology to address customer feedback and lead industry efforts to help customers return to travel.



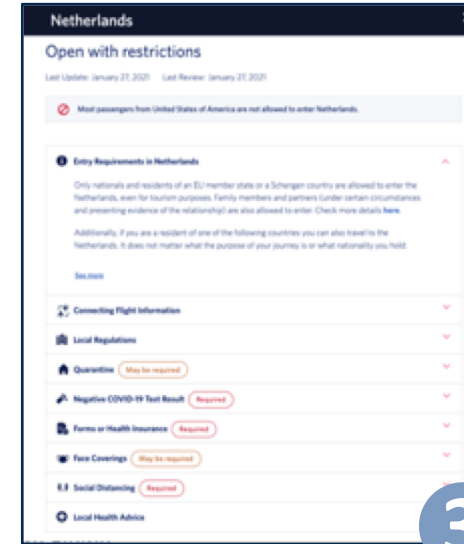
1

EXPLORE THE MAP

This map is color-coded to indicate four travel statuses: Open to visitors, open with restrictions, restricted entry and destination not available. Click any location for information, updated daily and curated from national and local government agencies and the International Air Transport Association.



2



3



PREPARE FOR REENTRY TESTING

Before entering or transiting through the U.S., travelers must obtain negative COVID-19 test results. To prepare, travelers can use this interactive map to review testing requirements and find testing options, including both in person and at home solutions. To view this information, travelers will select the U.S. on the map, click "SEE MORE INFO" on the popup and click the dropdown arrow next to "Negative COVID-19 Test Result" for expanded details.

2 + 3

KNOW WHAT TO EXPECT

Once a location is selected, your travelers will see potential travel requirements including quarantine, testing, travel forms and paperwork. Here, they can also review local health information, local COVID-19 guidelines, links to necessary forms and applications needed prior to travel.

Flight schedule



Route*	Day	FLT #	Departure Time	Arrival Time	Aircraft
Seattle-Shanghai	Wed/Fri	DL289	00:55am	7:00am+1	A330-900neo
Shanghai-Seattle	Thu/Sat	DL288	09:50am	8:00am	A330-900neo
Detroit-Shanghai	Mon/Fri	DL283	23:30pm	6:00am+2	A350-900
Shanghai-Detroit	Wed/Sun	DL284	10:05am	13:57pm	A350-900

*Flights operate via a technical stop in South Korea at Seoul-Incheon (ICN) airport. Please note that schedule are subject to change.

PVG-SEA Operated by Delta's A330-900neo will feature all four branded seat products – Delta One suites, Delta Premium Select, Delta Comfort+ and Main Cabin – a move Delta is making across its widebody fleet to give customers greater choice than ever before.

PVG-DTW Operated by Delta's flagship A350-900 aircraft has 306 total seats, including 32 award-winning Delta One suites, 48 seats in the Delta Premium Select cabin, and 226 main cabin seats.

WE'RE REOPENING THE TRAVELER EXPERIENCE.



- See how we're expanding opportunities across the travel journey, while keeping safety top of mind.

TRAVEL JOURNEY UPDATES.



Prepare for travel with operational updates.

As vaccination rates increase and the world returns to travel, we're making the following adjustments to streamline travel and account for increased traffic:

- Removing middle seat blocks to meet more travelers' needs and provide more options when flying.
- Reducing airport signage and distancing markers to accommodate more travelers as they return to the skies.
- Reopening Delta Sky Clubs® throughout the summer months with capacity levels in accordance to state and local regulations.
- Expanding Club offerings to include assorted fresh foods and grab & go buffets.

DEDICATION TO SAFETY



CONTINUED PRECAUTIONS

While we're making adjustments to the travel experience, we remain committed to safety and cleanliness through the following precautions:

- Increasing staff to help minimize crowding and long lines, enforce masks and observe safety measures.
- Electrostatic spraying flights, Delta lobbies, gates, Delta Sky Clubs and baggage claim areas every night.
- Re-opening airport concessions for more space and seating besides the gate areas as travelers wait for their flights.
- Maintaining plexiglass shields and routine cleaning of high-touch surface areas for traveler safety.
- Requiring all employees and travelers to wear masks in accordance to government and medical guidelines.

We consider expert advice, government guidance and public health recommendations when making any adjustments to the travel journey.

EXPERT PARTNERSHIPS

- We partner with Mayo Clinic to help minimize risk and implement health and safety protocols.
- We work closely with local and international governments to help safeguard the return to travel.
- We offer complimentary hand cleanser on each flight in partnership with PURELL Brands®.
- We partner with Lysol® Pro Solutions to disinfect surfaces and enhance cleanliness in the airport and on the aircraft.


Visit delta.com for more information about travel updates, safety standards and more.

EXPECT MORE FLEXIBILITY.



- Enjoy more flexibility and more peace of mind when booking travel with Delta.

CHANGE PLANS SIMPLY




Plan confidently with permanently eliminated change fees.

We know plans change. That’s why we’ve implemented the following policies for more flexibility on every flight:


- We’ve eliminated change fees and award redeposit fees permanently for tickets originating from North America to anywhere in the world, excluding Basic Economy tickets.
- We’ve extended the waiver on change fees for newly purchased flights, including international flights and Basic Economy fares, through the end of the year.
- We continue to offer a 24-hour risk free cancellation policy when customers purchase a new ticket.

PREPARE FOR TRAVEL



Enjoy eCredits with more flexibility.

- We’ve extended the expiration date for all tickets previously expiring in 2021 and all new tickets purchased in 2021 to December 31, 2022.
- We’re offering extensions to all companion tickets earned from the Delta SkyMiles Platinum American Express Card and the Delta SkyMiles Reserve American Express Card.



TRAVEL PLANNING CENTER

To help travelers prepare, we’ve created the Travel Planning Center for a flexible, streamlined experience.

- Compare destinations across the globe with the Delta Discover Map.
- Review requirements before flying with helpful resources all in one place.
- See the latest updates, like available rewards and new refreshment options.
- Learn how to change, cancel and rebook flights simply with eCredits.

SKYMILES MEDALLION STATUS MATCH



- Six months of elite status

As a preferred global partner, Delta is offering your travelers, who are elite members of another airline's frequent flyer program, a 6-month status match.

Platinum, Gold or Silver Medallion Status will be granted for a **six-month period** and include exclusive privileges such as:

- Medallion Mileage Bonus
- Unlimited Complimentary Upgrades*
- Access to complimentary Preferred Seats for corporate and leisure travel*
- Status retained for a specific period if travel requirements are met
- Waived baggage fees



* Subject to availability.



Q & A Session

Next Steps

- ❖ Incorporate today's feedback and suggestions into our 2021 vaccine plans and priorities
- ❖ Next Standing Call: TBD
- ❖ AmCham China Vaccine Portal:
<https://www.amchamchina.org/amcham-china-vaccine-portal/>

If you have questions, please contact Lu Li at
lli@amchamchina.org