

Dear all,

Hope you are doing well.

Beijing United Family Hospital is here to support the community in all possible ways, while at the same time adhering to the Beijing Municipal Health Commission requirements. Please note the following important information.

Outpatient

1. Please make an appointment for non-emergency visits. Patients and visitors who come to Beijing United Family Hospital, United Family Women's and Children's Hospital Beijing United Family Rehabilitation Hospital, and United Family Clinics should present **negative nucleic acid test (COVID-19 test) result within 48 hours**. It'll be not necessary for kids under 3 years to present negative nucleic acid test (COVID-19 test) result.
2. Patients will have their temperatures taken, present the green code on Beijing Health Kit, and complete a COVID-19 screening form at the entrance. While in the hospital, please wear a mask at all times and maintain 1-meter distance from others.
3. Accompanying rules for outpatient appointments: Only 1 accompanying person for each patient (older than 3 years old) and two people to accompany each patient younger than 3 years old.
4. Please go to BJU's Fever Clinic if you have a fever (greater than 37.3 Degree Celsius, underarm) and/or have the following symptoms: fatigue, muscle pain, nasal congestion, runny nose, sore throat, dry cough, loss of smell and taste, diarrhea, conjunctivitis.
 - Fever Clinic (#2 Jiangtai Road, Chaoyang District): 010 -5927 7121
5. If patients do not have negative COVID test result within 48 hours, or do not present the green code on Beijing Health Kit, or do not complete a COVID screening form, they will be directed to a designated area and take a COVID test before being seen by a physician.

Emergency

1. Patients and visitors who come to the Emergency Room should present negative nucleic acid test (COVID-19 test) result within 48 hours. It'll be not necessary for kids under 3 years present negative nucleic acid test (COVID-19 test) result.
2. Patients in critical and emergency conditions will be treated through BJU's green channel process in the isolation room, regardless of whether the patients have 48-hour negative COVID test result. The patient will be required to do a COVID-19 test.
3. Patients do not need to make an appointment to come to the Emergency Room.
 - Emergency Hot Line 010 5927 7120
4. The medical facilities in the isolation rooms are the same as those in the emergency department.

Inpatient

1. Newly admitted patients are required to take a COVID-19 test prior to being admitted and take COVID-19 tests on a regular basis every 24hrs after being admitted into the hospital, or follow the COVID-19 test regulations by the Chaoyang district.
2. Accompanying persons are not allowed in the inpatient area at this time unless it is necessary. If the patient does need company, only one company per patient is allowed with the same COVID-19 testing requirements as the patient's. The accompanying person should be the same person during the patient's stay in the hospital.
3. While the patient is in the hospital, the patient and the accompanying person should follow the hospital's closed-off management rules of inpatient wards and should not leave the inpatient area without doctor's permission.
4. No visitors are allowed during this period until further notices.

If Tested Positive for COVID-19

BJU will keep patients who tested positive for COVID-19 in a specific negative pressure room and must contact Beijing CDC. The CDC will advise to where the patient will need to be transferred for further treatment.

Online Consultation and Medicine Delivery

BJU provides online consultation service and medication delivery service. Scan the below QR code to explore more.



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疫情监测 场所
消毒和卫生
Epidemiological Survey

北京和睦家医院医疗服务网络
Beijing United Family Hospital Medical Services Network

北京和睦家医院 Beijing United Family Hospital	北京和睦家北妇儿医院 二高和德胜 Beijing United Family Women's & Children's Hospital Tertiary Women's and Child-Born Hospital
北京和睦家康复医院 Beijing United Family Rehabilitation Hospital	和睦家肿瘤中心 United Family New Hope Oncology Center
北京和睦家康颐门诊部 United Family Jingqianmen Clinic	北京和睦家梅竹诊所 United Family Meizhuo Clinic
北京和睦家太平桥门诊部 United Family Taipingqiao Clinic	北京和睦家协和诊所 United Family Xiehe Clinic
北京和睦家东直门诊所 United Family Eastzhimen Clinic	北京和睦家五道口诊所 (101) 楼 United Family Wudaokou Clinic
北京和睦家广渠门诊所 United Family Guangqumen Clinic	北京和睦家八旗诊所 United Family Baqian Clinic
北京和睦家亮马桥诊所 United Family Liangmaqiao Clinic	天津泰达社区卫生健康服务站 TIANJIN Taida Community Health Service Station

一对一孕产咨询顾问 VIP Customer Service: 138010508249

We understand the current circumstances are stressful to all. We will do our best to care for you and your family during this trying period. Please do not hesitate to contact us if there is anything we can support you with.

Best Regards,

Beijing United Family Hospital

24hr Service Center: 4008-919191

Patient Services 5927 7352

Referral and Concierge Services 5927 7066

BJU Emergency Hotline: +86 (10) 5927 7120

2 Jiangtai Road, Chaoyang District, Beijing 100015

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和睦家医疗获得国际医疗卫生机构认证联合委员会(JCI)认证
The UFH network has pioneered JCI quality accreditation in China.



北京和睦家医院病理科、检验科及血库经美国病理学家学会认证
The BJU Pathology Lab, Clinical Lab, and Blood Bank have met the standards of the College of American Pathologists.

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